

## Access Statement for The Mayfield Hotel, Seamer

### Introduction

The Mayfield Hotel is part of the HQ Collection Group, which operates 4 venues in Seamer & Scalby locally including The Copper Horse, The Plough Inn & The Yew Tree Café. The Mayfield, the focal point of Seamer village just outside Scarborough, is a traditional English pub which serves an extensive range of quality food, a superb selection of real ale and wines, and offers an outstanding line-up of entertainment; everything from sell-out comedy nights to unmissable tribute acts!

Whether it is to take some time out and relax in our bar, enjoy our superb variety of dishes, be entertained in our fabulous Function Room, or stay overnight in our luxurious hotel rooms, we look forward to welcoming you to The Mayfield. Our 3\* Gold rated (AA) rooms are located in the village of Seamer on the outskirts of Scarborough off the A64. We have 14 bedrooms & 1 two bedroom family suite, based both on the first floor of The Mayfield Pub and next door on both the ground floor and first floor of Number 11 Main Street.

All the rooms are ensuite with the family suite having an open plan living and kitchen area that will suit the 4 guests staying there and friends if they are hosting.

All the rooms have free WIFI access, SmartTV with Freeview, high quality ben linen and towels, docking stations with alarm and radio, tea & coffee making facilities, complimentary toiletries, hair dryers, direct dial telephones with free local and national calls, safes & mini fridges.

We have one disabled room situated on the ground floor of Number 11 Main Street which has a steel ramp to gain access, a wet room & alarm call points which go directly through the main hotel reception. There is no lift in either of the properties where hotel rooms are situated.

### Pre Arrival

We strongly recommend that you contact us prior to arrival to discuss any special requirements that we can endeavour to have in place to make your stay with us a smooth one.

- For any enquiries, please contact our team directly on 01723 863160 or email [info@themayfieldseamer.co.uk](mailto:info@themayfieldseamer.co.uk)
- A bus service is available directly opposite the main hotel entrance of The Mayfield Hotel and all buses are accessible
- It's a 15 minute bus journey into Scarborough & we wouldn't recommend walking
- There is a train station located 5 minute drive away from Seamer in Crossgates, although the station is called Seamer you will need to organise transport in the form of a taxi to bring you to the Mayfield Hotel
- For local transport enquiries, call 01723 507300
- Specialist accessible taxi companies are available locally, Bee Line 01723 366666, Station Taxis 01723 366366 and Nippy Taxis on 01723 377377
- Mobility equipment is available through Local equipment hire companies please contact Shopmobility on 01723 369910 or Scarborough Mobility on 01723 377515

### Arrival & Car Parking Facilities

There is a private car park to the rear of The Mayfield Hotel which is free of charge to guests of both the hotel & the bar and restaurant. The car park is lined to maximise the amount of cars that can use this.

There are a few extra spaces to the side of The Mayfield Hotel.

There is car parking available at the front of The Mayfield without restrictions but this is public & has a curb edge.

The car park surface is tarmac.

There are two designated disabled car parking spaces, one to the rear of the building and one down the side of the building adjacent to Number 11 room access.

There is a slight slope from the rear car park to the entrance to the rear of The Mayfield, which is all flat and follows sign posted route to the reception area.

There is a ramp to access the main pub entrance of The Mayfield and a small lip on the entrance direct to reception.

All areas described are well lit and sign posted, some of which is tactile.

We offer assistance with luggage upon request.

### Front Hotel Entrance & Reception

The front hotel entrance is carpeted & leads you to reception and then to the bar and the entrance to the rooms above the Mayfield.

The floor is on a slight slope down back towards the main door.

The reception is on the ground floor with access to the bar, conservatory, family room & function room.

### Public Areas

There is a door from the reception area to the bar area, which is carpeted and then wooden floor as you approach the bar itself.

The surface is all level.

The main bar entrance is here, with one step going down to the exit, there is a wooden ramp that can be used to enter or leave this way.

Round in the Snug area is a log fire and a slight incline up to the ladies toilet, gent's toilet & family room where the disabled toilets are located; you will have to go through two single doors to access the disabled toilets and family area.

You will need to request the key for the disabled toilet from a member of our restaurant team.

All these surfaces are carpeted and flat

Once in the family room you can enter the conservatory area where there is the exit/entrance to the rear car park

Again the conservatory is all carpeted and level surfaces

There are two sets of double doors which lead you to the rear car park entrance which is on slight incline and paved pathway with tarmac areas either side and external seating

There is one step down from the conservatory area if following the building round in a circle which leads you back to the main bar area & reception

The Mayfield public areas are well lit with plenty of areas with natural lighting

The fire alarm is audible and doesn't have flashing lights

Assistance will be given in the event of an evacuation

The majority of the seating in all these areas is moveable; there is some fixed bench seating in the snug area, conservatory & family room

Background music is provided in all areas of The Mayfield, with the exception of reception, toilets and the rooms

We operate and order at the bar service but if you require full waiter service do not hesitate to ask

### **Rooms 1-10**

Located on the 1st floor of The Mayfield Hotel

Entrance is from reception on the ground floor through a coded door which guests have a fob to come & go as they please

There is no lift and one flight of stairs

None of these rooms are classed as been suitable for disabled guests

Rooms 6-10 are located to the front of the building once you reach the top of the stairs

Rooms 1-5 are located through a sign posted door up one step

All corridors have motion detected lighting and are carpeted with level surfaces

All bedrooms have laminate flooring with the exception of rooms 7 & 8 which are carpeted

Room 9 & 10 make the family suite, you enter through one door down one step onto flat surface carpeted living rooms which is fitted with a large corner sofa, table and chairs, SmartTV, then the kitchen area is laminated with two fridges, oven and 4 electric hobs, dishwasher, microwave & cooking utensils

You have entry to both rooms 9 & 10 with the main door been lockable

All bathrooms are tiled floors and well-lit with down lights they all have showers with the exception of room 5 which has a bath with shower over the top

Non slip bath mats are provided in each bathroom

The fire exit on the first floor is located next to room 1 with the exit leading you to a fire escape staircase and to the rear of The Mayfield

### **Rooms 11 & 12**

Entry to these two rooms is from the front of the building of Number 11 next door to The Mayfield Hotel which is direct from the pavement which is a flat tarmacked surface

Entrance is up one step, which there is a steel ramp to aid with access if needed, into a small entry area which is carpeted and flat

Room 11 is our classified disabled room with a walk in shower and adapted bathroom, switches, hangers & plugs with emergency call points that link through to the phone line at reception

Both these rooms have laminate floors on flat surfaces

Non slip bath mats are provided in each bathroom

Both rooms have showers

The fire alarm is audible with no flashing lights

### **Rooms 14, 15, 16 & 17**

Entrance is from the side of Number 11 Main Street through one door and down two steps to a carpeted landing area and flat surface

Room 14 is on the right; room 15 is along the corridor to the right

To gain access to rooms 16 & 17 you need to go through the door opposite room 14 to a flight of stairs clearly marked, there is no lift access

All the floors are carpeted and well-lit with motion detector lighting in all public areas

All rooms have laminate flooring & are well lit

Bathrooms 16 & 17 have separate shower units and separate baths

Bathrooms 14 & 15 have shower units

Non slip bath mats are provided in each bathroom

The fire alarm is audible with no flashing lights

### **Additional Notes**

As a 3\* Gold AA standard hotel, we are committed to providing a high level of customer service, whilst the physical limitations of the existing building may impose some constraints on what we are able to do, we fully intend to comply with current regulations and good practice. We have tried to make all the hotel as wheelchair accessible as possible

The Mayfield Hotel aims to ensure that all employees, guests and others are treated equally and according to their needs. Staff training in Disability Awareness is part of the staff development programme, in compliance with the Disability Discrimination Act 1995